



# St Alphonse's' Catholic Primary School

## Parent Questionnaire 2018 / 19

Of the questionnaires that were sent out to every family at the end of Autumn 1 term, we received 48 returns which equates to 33.6%. The results of the questionnaires can be found below.

(Please Tick)	Strongly Agree %	Agree %	Disagree %	Strongly Disagree %	Don't Know %
1. My child enjoys school	56.3	43.8	0	0	0
2. The school keeps my child safe	70.8	27.1	2.1	0	0
3. The school informs me about my child's progress	41.6	52.1	6.3	0	0
4. My child is making good progress at this school	43.8	52.1	0	0	4.2
5. The teaching is good at this school	50	47.9	0	0	2.1
6. The school expects my child to work hard and achieve his or her best	52.1	47.9	0	0	0
7. The school encourages my child to have a healthy lifestyle	43.8	47.9	0	0	8.3
8. The school makes sure that my child is well prepared for the future (for example, changing year group, changing school and for children who are finishing school)	33.3	52.1	0	0	14.6
9. Pupils get help and support to do their best when they need it	43.8	52.1	0	0	4.2
10. The school meets my child's particular needs	43.8	54.2	0	0	2.1
11. Pupils views are taken into consideration in the running of the school	33.3	35.4	4.2	2.1	*25
12. The school ensures the pupils are well behaved	47.9	50	0	0	2.1
13. The school deals effectively with unacceptable behaviour	41.7	39.6	10.4	0	8.3
14. The school responds well to any concern I raise	33.3	50	4.2	2.1	10.4
15. I am made to feel welcome when I come into school	54.2	41.7	2.1	2.1	0
16. The school is well led and managed	41.7	58.3	0	0	0
17. My child receives appropriate homework for their age	33.3	56.3	8.4	0	2.1
18. Newsletters are helpful and informative	41.7	56.3	2.1	0	0
19. School reports and parents evenings keep me well informed about how my child is getting on	45.8	50	2.1	0	2.1
20. The school provides a good range of after school activities for children to get involved in	41.7	43.8	8.3	0	6.3
21. The text messaging service is useful and keeps me up to date with current events	56.3	43.8	0	0	0
22. I would recommend this school to another parent	52.1	43.8	2.1	2.1	0
23. The school app enables me to complete forms online	58.3	37.5	2.1	0	2.1
24. If you have viewed the school website <a href="http://www.stalphonssrscschool.co.uk">www.stalphonssrscschool.co.uk</a> / twitter feed <a href="https://twitter.com/AlphonsusSt">@AlphonsusSt</a> we would like to hear what you think – <ul style="list-style-type: none"> <li>• Fabulous love seeing the kids doing things we would not normally see during school hours and loved seeing my child at Robin Wood when he was away with the school enjoying himself and safe and sound</li> <li>• Easy to navigate around. Clear, simple and informative.</li> <li>• I think it's amazing how parents can get access to activities that their kids were involved in at school at anytime.</li> <li>• Everything is good</li> <li>• Good</li> <li>• Really helpful to get updates about all the school activities</li> </ul>					
25. Your comments: What are we doing well? <ul style="list-style-type: none"> <li>• Everything seems fine ranging from the school Christian values, the school playground, the teachers are fantastic and very friendly</li> <li>• Celebrating success.</li> <li>• Aidan is happy and likes going to school</li> <li>• Everything</li> <li>• Full support to the children for their better future.</li> <li>• My child is thriving at school and enjoys going to school. I feel all teachers make a conscious effort to interact with all children from all the years. This is evidence by teachers greeting my child on the way in to school. If I have any questions or issues I feel the school takes these on board</li> <li>• Parents evening, after school activities, school dealing with unacceptable behaviour</li> </ul>					



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- Good education
- Putting in so much work with my child who has special educational needs

### What could we do better?

1. My daughter has often mentioned that school dinners are not as nice as they used to be and that there is less selection :(
2. Parents evening should be from morning. When the children are in class you should also call the child to sit with the parents. when the teacher is talking to his/her parents for them to know what is expected of them
3. Nothing really, just keep on doing the good job you're all doing
4. Dealing with bad behaviour in classes so that the well behaved children are not missing out and their education is not suffering
5. Nothing
6. just keep doing the great things which the school is already doing
7. I have found that apps are no longer being used by the school but have not been informed. Tapestry was never used but was introduced to parents, permission was given for this to be used. I personally uploaded homework but this was never evidenced anywhere I now I suspect it is not being used anymore but have yet to be informed
8. Stop Teachers standing in front which make parents uncomfortable as they don't smile only stand like security guards of course smile and talk to people who might be of interest to them let there be equality all children and parents are treated equally it is not only my view but quite a lot ethnic minority parents have same concerns
9. Some things are last minute. Example if there is something going on trips etc twice I was told the day before what the children needed.

1. At St Alphonse's, our children are offered a range of healthy school meals which are prepared by Mrs Walker our school cook and her team in the school kitchen. There is a wide range of options on offer to our children on a daily basis. The school menu changes weekly over a three week cycle. School meals are supplied by Mellors Catering Service. A copy of the three weekly menus can be found on the school website under the 'parent' pencil.
2. We do try to accommodate all parents so that they are able to attend parents consultation sessions to share the progress of their child. This is an area that we will be looking at for future meetings as part of our school improvement and will look at possible alternative arrangements. If you are ever unable to attend scheduled parents consultation meetings, please speak with the class teacher to make an appointment which is convenient for you both.
4. At St. Alphonse's School we believe that positive behaviour is essential for effective learning and teaching. We also believe that pupils and staff have the right to learn and teach in an environment which is safe, friendly, peaceful and fair. We believe pupils learn best when they feel safe and happy in school. The best results in terms of promoting positive behaviour arise from emphasising potential, rewarding success and giving praise for effort and achievement. We also know it is important to strike a balance between recognising positive behaviour and having appropriate consequences which are seen by all to be fair and just, and which are applied consistently when standards are not maintained. Through the example of adults who care for them in school and through well- developed planned and stimulating learning opportunities, we believe that children can accept learning challenges and develop self-discipline.  
We follow the '3 R's' for encouraging positive behaviour:

1. Rules 2. Routines 3. Rewards

Any concerns that parents / carers may have – I always endeavour to see you as soon as possible to discuss your concerns, usually the same day.

7. The school APP is still being used: it can be downloaded from the App Store and searching for 'Smart School Parent App'. It is free to download and has been designed for parents and carers to keep up to date with everything taking place at school.  
The app has some great features, and most importantly allowing your phone to accept the push notifications will allow the school to contact you in real-time, making important communication so much easier and quicker than any other methods. Parents and carers can also complete and submit forms on the app.  
Tapestry was introduced last year for parents of EYFS pupils. This continues to be used in EYFS. If you need support with this please speak to Mrs Grainger.



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	<p>Homework can still be uploaded to the school website using the passwords provided and this will be accessed by staff. Homework can also be sent to the school email address, <a href="mailto:contact@stalphonsusrcschool.co.uk">contact@stalphonsusrcschool.co.uk</a>. If you are ever in doubt please speak with the class teacher.</p> <p>8. Staff are present both on the gate and across the school site at the beginning and end of the school day to ensure that all children are safeguarded. We want to ensure that all pupils are able to enter and leave the school safely and so that all parents have the opportunity to speak with a member of staff if they are worried about anything or have a question they would like answered. We enjoy greeting parents and children alike across all age groups.</p> <p>9. We always try to ensure that parents / carers are given plenty of notice if their child is going to be going out on a school trip / sporting activity / visit etc, especially where parents are required to provide items. Unfortunately there are a small number of occasions where we are not able to give the notice that we would like and I can only apologise for this, it is not intentional.</p>
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\* We have pupil groups in school where children are chosen, by peers, to represent their fellow pupils across a range of year groups eg Student Council, Mini Vinnies, pupil task force and House / Team Captains. These pupils have a 'voice' in planning and organising whole school events, fundraising and the pupil input into the School Improvement Plan. On occasions all children are consulted when ideas / views are sought for whole school initiatives eg playground designs, rewards, fundraising events. These groups meet regularly.

Thank you for taking the time to complete the questionnaire, we really value your opinion.

Miss A McCann  
Head Teacher